

Homefinder Somerset: Forgotten your password?

If you have forgotten your Homefinder Somerset password, please follow these steps:

- Go to the Sign in page of the Homefinder Somerset website (www.homefindersomerset.co.uk)

- Click the 'Forgotten your password?' link

The image shows a 'Login to your account' form. At the top, it says 'Login to your account' in a purple font. Below this are two input fields: 'Email Address' with the placeholder text 'Enter email address' and 'Password' with the placeholder text 'Enter password'. There are two buttons: 'Already registered without a password?' and 'Login'. At the bottom, there is a link 'Forgotten your password?' which is highlighted with a red rectangular box, and another link 'How do I get an email address?' below it.

- Enter your email address. This must be the email address you gave when you completed your Homefinder Somerset application
- Click 'Send Email'

The image shows a 'Reset your password' dialog box. At the top, it says 'Reset your password' in a purple font. Below this is an 'Email address' input field containing the text 'joeBloggs@hotmail.co.uk'. At the bottom, there are two buttons: 'Send Email' and 'Cancel'.

- A message will be displayed to confirm that you will receive an email with instructions on how to reset your password

The image shows a 'Reset your password' dialog box with a confirmation message. At the top, it says 'Reset your password' in a purple font. Below this is a green box containing the text: 'You will receive an email shortly with instructions on how to reset your password (please also check your spam or junk mail for this message)'. There is a close button (an 'x' icon) in the top right corner.

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- You will receive an email with a link that you can use to change your password. Please check your spam or junk mail if the email is not in your Inbox. The link must be used within 24 hours

From: donotreply@locatamail.org.uk <donotreply@locatamail.org.uk>
Sent: 19 August 2021 11:31
To: Joe Bloggs | <JoeBloggs@hotmail.co.uk>
Subject: [homefinder](#) somerset Password Reset



Please click the following link to reset your password.

<https://www.homefindersomerset.co.uk/choice/ResetPassword.aspx?guid=64BE6E1D-33EF-4555-91DF-2E59559872A7>

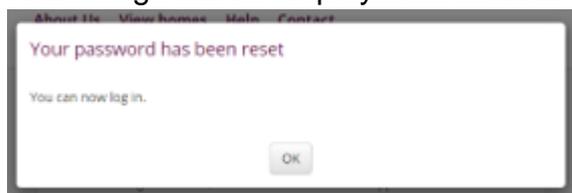
If the link does not work, copy and paste the URL into a new browser window. The link will expire in 24 hours.

This is an automatically generated message; please do not reply to this mail.

- Click on the link in the email
- Enter and confirm your new password. Your password must be at least 8 characters long, and contain at least 1 number, a lowercase letter and an uppercase letter
- Click Reset Password

A screenshot of the "Reset Password" web form. The title is "Reset Password". Below the title, it states: "Your password must be at least 8 characters long, and contain at least 1 of each of the following: a number, a lowercase letter and an uppercase letter." There are two input fields: "Password" and "Retype password", both with placeholder text "Enter password". A purple "Reset Password" button is located at the bottom right of the form.

- A message will be displayed to confirm that your password has been reset



- Use your email address and new password to sign in to the Homefinder Somerset website

